

Rental Network Maintenance Request

If you are experiencing a maintenance issue, please fill out the information below. If it is outside business hours and you are experiencing an immediate maintenance emergency, please call (530)247-8100 and press 0 to reach our emergency pager.

Before submitting a maintenance request, please answer the following preliminary questions: Electrical - Have you checked the GFI's or breakers? Water Leaks - Have you turned off the water or put a bucket under the leak? Toilet Clog - Have you tried a plunger? Garage Door Opener - Have you checked the remote battery? Are the sensors aligned? Have you tried the pull release cord to manually operate the door? Garbage Disposal - Have you tried to free the motor or use reset button? Gas Wall Heat/Water Heater - Is the pilot light lit? If not, call PG&E.

Required Information

Tenant Name:

Rental Address:

Email Address:

Home Phone:

Cell Phone:

Work Phone:

Maintenance Issue

Please describe problem:

How long has the problem existed?

Is it okay to enter with a key if you are not home?

If tenant is not home at time of appointment, a service call fee may be charged.